

Financial Performance At A Glance

GROWTH & PROFITS — CONSOLIDATED

(in millions, except per share data)

	2003	2002	2001
Revenues	\$ 28,823	\$ 25,020	\$ 23,454
Earnings From Operations	\$ 2,935	\$ 2,186	\$ 1,566
Operating Margin	10.2%	8.7%	6.7%
Return on Net Assets	43.7%	37.5%	30.7%
Net Earnings	\$ 1,825	\$ 1,352	\$ 913
Net Margin	6.3%	5.4%	3.9%
Diluted Net Earnings per Common Share	\$ 2.96	\$ 2.13	\$ 1.40

GROWTH & PROFITS — BY SEGMENT

(in millions)

	2003	2002	2001
HEALTH CARE SERVICES			
Revenues	\$ 24,807	\$ 21,552	\$ 20,403
Earnings From Operations	\$ 1,865	\$ 1,328	\$ 936
Operating Margin	7.5%	6.2%	4.6%
Return on Net Assets	40.5%	35.5%	29.0%
UNIPRISE			
Revenues	\$ 3,107	\$ 2,725	\$ 2,474
Earnings From Operations	\$ 610	\$ 517	\$ 382
Operating Margin	19.6%	19.0%	15.4%
Return on Net Assets	55.2%	48.7%	38.0%
SPECIALIZED CARE SERVICES			
Revenues	\$ 1,878	\$ 1,509	\$ 1,254
Earnings From Operations	\$ 385	\$ 286	\$ 214
Operating Margin	20.5%	19.0%	17.1%
Return on Net Assets	59.1%	50.7%	59.1%
INGENIX			
Revenues	\$ 574	\$ 491	\$ 447
Earnings From Operations	\$ 75	\$ 55	\$ 48
Operating Margin	13.1%	11.2%	10.7%
Return on Net Assets	9.7%	7.6%	7.5%

CAPITAL ITEMS

(in millions, except per share data)

	2003	2002	2001
Cash Flows From Operating Activities	\$ 3,003	\$ 2,423	\$ 1,844
Capital Expenditures	\$ 352	\$ 419	\$ 425
Consideration Paid or Issued for Acquisitions	\$ 590	\$ 869	\$ 255
Debt-to-Total-Capital Ratio	27.8%	28.5%	28.9%
Return on Shareholders' Equity	39.0%	33.0%	24.5%
Year-End Market Capitalization	\$ 33,896	\$ 25,005	\$ 21,841
Year-End Common Share Price	\$ 58.18	\$ 41.75	\$ 35.39